

# Environment of Care Module

1. When should hands be washed?
  - a. Before direct patient contact
  - b. After direct patient contact and contact with the patient's environment
  - c. After gloves are removed
  - d. All of above
  
2. What is the BEST defense against fire?
  - a. Prevention
  - b. Fire extinguisher
  - c. Smoke/fire doors
  - d. Clearly marked exits
  
3. What protocol is used to respond to a fire?
  - a. FIRE
  - b. SAVE
  - c. RACE
  - d. SMOKE
  
4. What is a best practice for using power cords?
  - a. Using power cords with exposed wiring
  - b. Using power cords with three-prong plugs
  - c. Stretching power cords to reach the outlet
  - d. Stapling power cords to floors to prevent slipping
  
5. What is a best practice for preventing electrical accidents in your facility?
  - a. Remove and report electrical hazards
  - b. Use electrical equipment properly
  - c. Maintain, test, and inspect equipment
  - d. All of the above
  
6. Which of these is an ergonomic best practice?
  - a. Ignore aches and pains
  - b. Provide support for limbs
  - c. Reach and bend for tools
  - d. Perform highly repetitive tasks
  
7. Which practice helps to protect the back from injury when sitting at a desk typing?
  - a. Form 90-degree angles at the knees
  - b. Form 90-degree angles at the hips
  - c. Keep the wrists straight
  - d. All of the above
  
8. How should you walk when conditions are hazardous (for example, the floor is wet)?
  - a. Point toes inward
  - b. Walk on your tip-toes

- c. Take short, quick steps
- d. Make wide turns at corners

9. Most falls in the workplace are:

- a. Falls to below from ladders
- b. Falls to below from stairs
- c. Foot-level falls
- d. A or B

10. What is a material safety data sheet (MSDS)?

- a. A safety training manual
- b. A protocol for handling biohazards
- c. A document that lists the specific hazards of a chemical
- d. A label that correctly identifies the chemical in a container

11. A patient sits in his doctor's waiting room for more than an hour. After almost 90 minutes of waiting, the patient loses control. What should the receptionist do?

- a. Remain calm and listen
- b. Try to restrain the patient
- c. Acknowledge the patient's frustration
- d. Remove herself from danger and get help

12. What is one key element of an Emergency Operations Plan?

- a. HazMat suits
- b. Terrorism response
- c. Staff responsibilities
- d. Physician call schedule

13. What does the Center for Disease Control and Prevention (CDC) recommend for hand hygiene when the hands are visibly soiled?

- a. Alcohol-based rub
- b. Soap and water
- c. Chlorine-based rub
- d. Either A or B

14. Equipment issues are reported by:

- a. Risk Monitor Pro (RM Pro)
- b. Informing your supervisor
- c. Attaching a repair tag
- d. All of the above

15. There is a piece of medical equipment that has a sticker with an expired preventative maintenance inspection due date. What should you do?

- a. There is nothing wrong with the machine so use it
- b. Report the device to your supervisor
- c. Remove the device from service
- d. b & c

16. Which emergency code indicates a disaster?

- a. Code Pink
- b. Code Orange
- c. Code Yellow
- d. Code Black

17. When transporting a compressed gas cylinder, it is always better to:

- a. Pull rather than push cylinders because they are heavy
- b. Push them in front of you as this allows for constant observation of the cylinder
- c. Carry it over your shoulder for better control
- d. None of the above are correct

18. To protect the facility from intrusion Beaumont ID badges are required for which of the following:

- a. Employee and physicians
- b. Volunteers
- c. Contract employees and Contractors
- d. All of the above

19. Contractors/Vendors must abide by the following rules:

- a. Sign in and out of Facility Services/Plant Operations office each day
- b. Wear ID badges at all times while in the facility
- c. Wear ID badges and orange colored vests when working in or above ceilings
- d. All of the above

20. The following are true about Beaumont ID badges:

- a. Wear your ID above your waist at all times in any OHI facility
- b. Use badges only for authorized purposes
- c. Comply with ID badge policies and procedure
- d. All of the above